

#### GENERAL INFORMATION

<b>Company</b>	: Royal Group Hotels	<b>Season</b>	: 12 Months
<b>Category</b>	: 5 *	<b>Location</b>	: 40.000 m <sup>2</sup>
<b>Pension status</b>	: Ultra All Inclusive	<b>Floor</b>	: 6floors
<b>Opening year</b>	: 15 <sup>th</sup> of June 2015	<b>Capacity</b>	:515rooms
<b>Credit cards</b>	: Visa,Mastercard	<b>Pets</b>	: Pets are not allowed

#### CONTACT INFORMATION

<b>Address</b>	: Evrensekimevkii-Side Antalya / Turkey	<b>Fax</b>	: +90242 763 79 79
<b>Telephone</b>	: +90 242 763 66 66	<b>E-mail</b>	: sales@royalgrouphotels.com.tr info@royaltajmahal.comreservation@royalgrouphotels.com.tr
<b>Call Center</b>	: ***	<b>Website</b>	: www.royalgrouphotels.com.tr

#### DISTANCES

<b>Distance to Side city centrum</b>	: 5 km	<b>Transfer possibilities</b>	: Bus,taxi
<b>Distance to Manavgat</b>	: 10 km	<b>It's coastal location and qualities</b>	: Private sandy beach (Footpath between Hotel and beach)
<b>Distance to Antalya</b>	: 48 km		

#### GENERAL ROOM QUALITIES

##### Total :450 ROOMS - MAIN BUILDING

ROOM TYPES AND QUALITIES	SUPERIOR STANDARD ROOM	SUPERIOR STANDARD DISABLED ROOM	JUNIOR SUITE	FAMILY ROOM WITH COONECTION DOOR	DUPLEX FAMILY ROOM	TAJ MAHAL FAMILY ROOM
Balcony	✓	✓	✓	✓	✓	✓
Carpeted Floor	✓	✓	✓	✓	✓	✓
Electronic door key card	✓	✓	✓	✓	✓	✓
Courch or armchair	✓	✓	✓	-	-	✓
Kettle with tea and coffee setup	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓
Satellite TV	✓	✓	✓	✓	✓	✓
Direct dial phone	✓	✓	✓	✓	✓	✓

Special bath set-up	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓
WC	✓	✓	✓	✓	✓	✓
Bathroom	✓	✓	✓	✓	✓	✓
Telephone in bathroom	✓	✓	✓	✓	✓	✓
Central air conditioner	✓	✓	✓	✓	✓	✓

ROOM & SUITE QUALITIES				
ROOM TYPE	TOTAL	MAXIMUM CAPACITY	ROOM SIZE m <sup>2</sup>	QUALITIES
Superior StandardRoom	351	3Adults + 1 child	52	1 bedroom (1French bed with 1 single bed), shower, WC, balcony. Sea view, side sea view or land view. Min.capacity is 1 and max. Capacity is 3+1 pax.
Superior StandardDisabled room	5	2 Adults	52	1 bedroom (1French bed or 2 single bed), bathroom and WC with private equipment. Minimum capacity 1, maximum capacity 2. Land view.
Junior Suite	26	2 Adults + 1 child	85	Consists a bedroom and a living room. In bed room, there is bathroom with Jacuzzi and WC. Min. capacity is 2 pax and max. Capacity is 2+1 pax. All junior Suite rooms have sea view.
Family Room with connection door	10	4Adults	77	Consists of two bed rooms. Parent's bedroom consists of a double bed; bathroom with shower and WC, other bedroom consists of twin bed. There is connection door between two rooms and the rooms are interconnected without hallway. With sea view and land view. Min. capacity is 2+2 pax and max. Capacity is 4 pax.
Duplex Family Room	20	4 Adults	70	Two floored. Parent's bedroom is on 1 <sup>st</sup> floor with a double bed and other bedroom is on 2 <sup>nd</sup> floor with twin bed. There are bathrooms with shower and WC in each room. Parent's room has a door. With sea view and land view. Min. capacity is 2+2 pax and max. Capacity is 4 pax.
Taj Mahal Family Room	38	4 Adults	77	Consists of two bedrooms and hallway. Parent's room is equipped with a double bed and a bathroom with Jacuzzi-Bath and WC, other bed room is equipped with twin bed, and a bathroom with shower and WC. Rooms are interconnected by hallway. With sea view, side sea view and land view.Sales ROH.Min. capacity is 2+2 pax. And max. Capacity is 4 pax.

\*\* Central air conditioner (Depend on weather conditions, hourly)

\*\* Daily room cleaning and towel change, linen change at least 3 times per week

\*\*Baby cots are available upon request.

\*\*All rooms are non-smoking.

HONEYMOON CONCEPT					
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Special room decoration	✓		Bathrobe, slippers, rich bath set-up	✓	
Next morning after arrival serve breakfast the room	✓		Nuts, fruit and dessert plate and wine to room on arrival	✓	

## BIRTHDAY AND WEDDING ANNIVERSARY CONCEPT

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
A symbolic birthday cake and wine to the room	✓		Room service		✓
Anniversary concept : special room decoration, symbolic cake with heart shape and wine to the room	✓				

## OTHER SERVICES

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Babysitting (with reservation in advance)		✓	Rent a Car		✓
Hairdresser		✓	Photo Services		✓
Shopping Center		✓	Billiards and game room		✓
Dry Cleaning and Laundry		✓	Telephone		✓
Bathrobe		✓	Cakes and Flowers (without concept)		✓
Internet cafe		✓	Pillow Menu		✓

## A' LA CARTE RESTAURANTS

RESTAURANT	KITCHEN	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st–OCTOBER 31th		
				OPENING	CLOSING	ULTRA ALL INC.
Gusto Della Notte	Italian	A' la Carte Restaurant	Distinguished varieties of Italian cuisine, magnificent sea and garden views offers our guests an unforgettable romantic evening.	19:00	21:30	With fee
Agra	Mexican & Indian	A' la Carte Restaurant	Offers the elegant varieties of Mexican and Indian cuisine. You should try the traditional cuisine of the Mexican and India.	19:00	21:30	With fee
La Filika	Fish	A' la Carte Restaurant	Fresh Mediterranean fishes and seafood of our seas, with our rich range of drinks color to your chats with a different venue.	19:00	21:30	With fee

\*A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

\* A la carte restaurants are available only with reservation in advance and with service charge.

## RESTAURANTS

RESTAURANT	ACTIVITIES	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st – OCTOBER 31th		
				OPENING	CLOSING	ULTRA ALL INC.
Taj Mahal Main Restaurant	Breakfast	Open Buffet	Priority service to children, diet buffet, Coffee, tea service, brewing tea varieties.	07:00	10:00	✓
	Lunch	Open Buffet	Diet buffet, all drinks served on the table, priority service to children.	13:00	14:30	✓
	Dinner	Open Buffet	Different themes every evening , diet buffet, all drinks on the table, priority service to children	19:00	21:30	✓

<b>Patisserie</b>	Patisserie & Beverage service	Menu	Bakery products	16:00	00:00	✓
<b>Agonda Snack Restaurant</b>	Lunch	Food	Join us for a wonderful lunch.	12:30	15:00	✓
<b>Amphi Food Corner</b>	Lunch	Food	Invites you to lunch during the day time with its snack a la carte lunch, salad and fruit bar and rich varieties of snack.	Service is available at certain times of the day.		✓
<b>Bistro</b>	Late Breakfast	Open Buffet	Simplified breakfast buffet	10:00	11:00	✓
	Midnight Snack Buffet	Open Buffet	Satisfy one's hunger foods	00:00	07:00	✓
<b>Room service</b>	Food & Beverage service	Menu	Menu of room service	24 hours		With fee

## BARS

BARS	ACTIVITIES	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st – OCTOBER 31th		
				OPENING	CLOSING	ULTRA ALL INC.
<b>Lobby Bar</b>	<b>Beverage Service</b>		Enjoy the relaxing atmosphere and rotation of the earth with a drink at Lobby Bar.	10:00	00:00	✓
<b>Pool Bar</b>	<b>Beverage Service</b>		You will spend pleasant time enjoying the drinks within pool bar.	10:00	00:00	✓
<b>Agonda Beach Bar</b>	<b>Beverage Service</b>		Feeling the warm sea breeze of the Mediterranean, you can dream away into the blue while sipping your drinks on the beach.	10:00	18:00	✓
<b>Agonda Snack Bar</b>	<b>Beverage Service</b>		You can spend pleasant moments with special snack options and tasty dishes.	12:30	15:00	✓
<b>Aqua Bar</b>	<b>Beverage Service</b>		While having fun in Aqua park, you can enjoy our soft and hot drinks.	10:00	17:30	✓
<b>Amphi Bar</b>	<b>Beverage Service</b>		You can enjoy all kinds of drinks while watching our animation shows.	10:00	21:30	✓
<b>Hum &amp; Tum Night Club Bar</b>	<b>Beverage Service</b>		Enjoy the music played by our DJ.	00:00	02:30	✓
<b>Notte Bar</b>	<b>Beverage Service</b>		While playing at the game land bar and enjoy a drink.	24 hours		✓

## MINIBAR

\*Soft drinks consist of water and beer.

\*It's filled in once a day for free.

## ENTERTAINMENT

AKTIVITY	FREE OF CHARGE	WITH FEE	AKTIVITY	FREE OF CHARGE	WITH FEE
Daily animation activities	✓		Musical shows	✓	
Professional evening shows	✓		Professional dance show(certain days of the week )	✓	
Live music (certain days of the week )	✓		Disco concept days (certain days of the week )	✓	
Various competitions	✓				

## SPORTS and ACTIVITIES

ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Morning GYM	✓		Pool Games	✓	
Dancing Courses	✓		Dart	✓	
BBP Gymnastic	✓		Tennis equipment (rackets and balls)	✓	
Step Aerobic	✓		Tennis Courses		✓
Table Tennis	✓		Tennis Court with flood lighting (with reservation)		✓
Boccia	✓		Fitness center	✓	
Beach volley	✓		Brain games	✓	
Water Gym (pool)	✓		All water sports		✓
Water Polo (pool)	✓				

## OTHER SERVICES (FREE OF CHARGE-WITH FEE)

ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
All fresh squeezed juices		✓	Sun umbrellas, Lounge	✓	
Import champagnes		✓	Beach and pool towels (with deposit, second towel change on the same day with fee)	✓	
All local and import bottle drinks		✓	Wireless internet in the Lobby area, public areas and in the rooms (with the guest's own device)	✓	
Special production local or import wines		✓	Luxurious drinks ( 12 years and older whiskies, Cognac VSOP/XO )		✓
A' la Carte restaurants		✓			

## SPA & WELLNESS

SERVICES	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Turkish Bath	✓		Massage & Peeling		✓
Sauna	✓		Skin care		✓
Steam Bath, relaxation rooms	✓		Body care		✓
Jacuzzi (during the winter season)	✓		Doctor-Nurse (24 hours available in emergency cases)		✓
Indoor Pool (during the winter season)					

\*Children under the age of 16 are not allowed to use Turkish Bath, Steam Bath and Sauna.

## MINI CLUB

AGE	MINI CLUB	ACTIVITY	ALL INCL.	APRIL 1st – OCTOBER 31th
4 – 12 age (Children under the age of 4 should be accompanied by parents)	Mini disco, children's play area, water park for children	Face painting, Table games,Boccia,Handworks and hobby works,T-shirt painting (chargeable),Slide racing,Mini football,Mini basketball,Water GYM,Pool games,Water polo	✓	10:00 - 12:00 14:30 - 17:00

## POOLS

Pool	Outdoor	Indoor	Heated	Soft water	In the garden	Deep	m <sup>2</sup>
Big Pool	✓			✓	✓	140 cm	889
Semi-Olympic Pool	✓			✓	✓	140 cm	312,5
Relax Pool	✓			✓	✓	140 cm	69,29
Water Slide Pools (8 total)	✓			✓	✓	110 cm	250
Children Water Slide Pool	✓			✓	✓	80 cm	250
Children Aquapark Fun Pool	✓			✓	✓	40 cm	200
Outdoor Children Pool	✓			✓	✓	35 cm	200
Heated pool (heated only in winter period )		✓		✓		140 cm	460
Indoor Kids Pool		✓		✓		35 cm	10
Pool (Aquapark)	✓			✓	✓	140 cm	600

## AQUAPARK (10:00-12:00 /14:00-16:00 )For Adults ( Children less than 10 years old can use with a written permission of parents)

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
1. Water Slide Length: 32,28 m. -Height:9,00 m.	✓		5. Water Slide Length: 31, 04m. - Height: 12,50 m.	✓	
2. Water Slide Length: 54, 68 m. - Height: 9, 00 m.	✓		6. Water Slide Length: 103, 55m. - Height: 11, 00m.	✓	

<b>3. Water Slide</b> Length: 67, 23m. - Height: 9,00 m.	✓		<b>7. Water Slide Space Hole</b> Length: 81 m. - Height: 12, 60m.	✓	
<b>4. Water Slide</b> Length: 68, 16m. - Height: 7,50 m.	✓		<b>8. Water Slide Wave Slide</b> Length: 36 m. - Height: 10 m.	✓	

**FOR CHILDREN (Children under the age of 15 can use)**

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
<b>1. Water Slide</b> Length 23, 49m. - Height 7,50 m.	✓		<b>3. Water Slide</b> Length 10, 66m. - Height 12,5 m.	✓	
<b>2. Water Slide</b> Length 10, 56m. - Height 7,50 m.	✓				

**LUNAPARK (19:00- 21:30) For Adults (Children under the age of 7 need written permission from their parents)**

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Ferris Wheel (maximum capacity 48 pax)	✓		Gondola (maximum capacity 24 pax)	✓	
Auto Collision/Dodgems (maximum capacity 16 pax)	✓		Discovery (maximum capacity 8 pax)	✓	

**LUNAPARK for Children**

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Swing (maximum Capacity 19 pax)	✓		Caterpillar (maximum Capacity 6 pax)	✓	
Trampoline** ( Maximum Capacity 4 pax )	✓				

\*Children under the age of 3 are not allowed to use the Trampoline. Max weight 60 kg per person.

\* Aquapark and Lunaparkpark are open dependent on weather conditions.

\* There is also a Jacuzzi which is 100 cm in depth and 10 sq. in size, located in our indoor pool area from 01.11–31.03 available (seasonal)

**ROYALTAJ MAHAL CONVENTION CENTER**

Name of meeting room	Width	Length	M <sup>2</sup>	Height	Banquet Style	Classroom Style	Theatre Style	U Style	I Style
Mumbai	20	30	650	2,8	400	300	700	100	65*3

**TECHNICAL MATERIALS**

- Barco vision, Barco vision curtain, Barco vision voice system
- Wired microphone, Wireless microphone, Stand microphone, Head set
- Flip Chart, Board Pen, File & Pen

\*\* For further information please contact Sales & Marketing Department.

## CONCEPT POLICY AND PROCEDURES

1. All beverages will be served in glasses; there is no bottle beverage service.
2. All beverages will be served to the table by the service staff (except breakfast).
3. Service staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests' wellbeing.
4. Imported luxury drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc.,) and some imported drinks are not inclusive.
5. There are kettle, coffee/ tea facilities in all rooms.
6. There are soft drinks and beer in the Mini bar which is daily refreshed.
7. A' la carte restaurants are available only with reservation in advance and with service charge.
8. A' la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.
9. Room service is extra charge.
10. All fresh fruit and vegetable squeezed juices are extra charge.
11. There is no alcoholic beverages service for those under the age of 18.
12. According to the dress code of our hotel, guests who wear clothes such as shorts, swimsuit and slippers cannot be let into the restaurants.
13. Animation activities (place and times), food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.
14. Complimentary and extra services may be altered during the season depending on the supply of some imported and local goods.
15. Travel agencies need a confirmation from the hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information printed without approval.
16. It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage to the room it will be charged to the guest.
17. All import drinks served are permitted by Customs Directorate.
18. According to the Turkish Law smoking is prohibited Indoor areas.
19. There are wristbands provided by reception, for guest safety and also to be able to use the hotel facilities.
20. Royal Taj Mahal 2. and 3. Person reserves the right to make changes to the concept without providing any information to the institutions.